



The Buddy Holly Hall of Performing Arts and Sciences partners with RFIP to build **a solid network infrastructure** for a complex, state-of-the-art facility.



Design

Build



# Situation

The Buddy Holly Hall of Performing Arts and Sciences prides itself on being a unique, state-of-the-art venue, and it required a WiFi network that could handle the complexity of the dual-theater facility.

"The lighting, the building management system with five chillers and two boilers, our VOIP phones—they are all managed through the network," said Tim Lee, the Operations Manager at Buddy Holly Hall. "Everything needs an IP address to function."

The venue needed to find a partner to build a solid network infrastructure to support all of their technology needs.



THE BUDDY HOLLY HALL OF PERFORMING ARTS AND SCIENCES



RFIP was amazing. The wealth of knowledge and the spirit in which they delivered their skills were just phenomenal and much appreciated.

#### **Tim Lee**

ASM GLOBAL OPERATIONS MANAGER The Buddy Holly Hall of Performing Arts and Sciences





### Solution

Buddy Holly Hall chose RFIP to implement a world-class WiFi infrastructure, and RFIP rose to the opportunity.

"RFIP put together heat maps and WiFi throughout the entire building," said Tim. "They also widened their scope to help us get the project completed by taking on issues that other contractors couldn't."

As an example of RFIP going above and beyond, when Buddy Holly Hall needed to ensure emergency responder radios will work throughout the venue in case of an emergency, RFIP was able to design, permit, and install a Public Safety DAS system in short order.

The venue's entire network infrastructure has not only been essential for Buddy Holly Hall, but consistent and reliable.

"We have not had any issues with the network RFIP provided," said Tim. "Everything that RFIP did was exactly the way it was supposed to be."

Buddy Holly Hall's management company AMS Global has also enjoyed a high-quality working relationship with RFIP.

"The IT director's opinion of Drew, our RFIP project manager, is very favorable," said Tim. "Drew has a wealth of knowledge that you can trust. They flawlessly carried out the network infrastructure design accommodating all stakeholders."



RFIP DESIGNED AND INSTALLED BUDDY HOLLY HALL'S NETWORK INFRASTRUCTURE, WIFI, AND PUBLIC SAFETY DAS



# RESULTS

#### **On-time delivery**

"The project was done when they said it was going to be done," said Tim.

### Excellent service and communication



"In my experience, people working in IT tend to want to make sure you know how smart they are, which makes it very difficult to communicate," said Tim. "Drew, the project manager from RFIP, was the opposite. He not only provided a phenomenal service, but did so in a way that I will always remember, and that is unique."